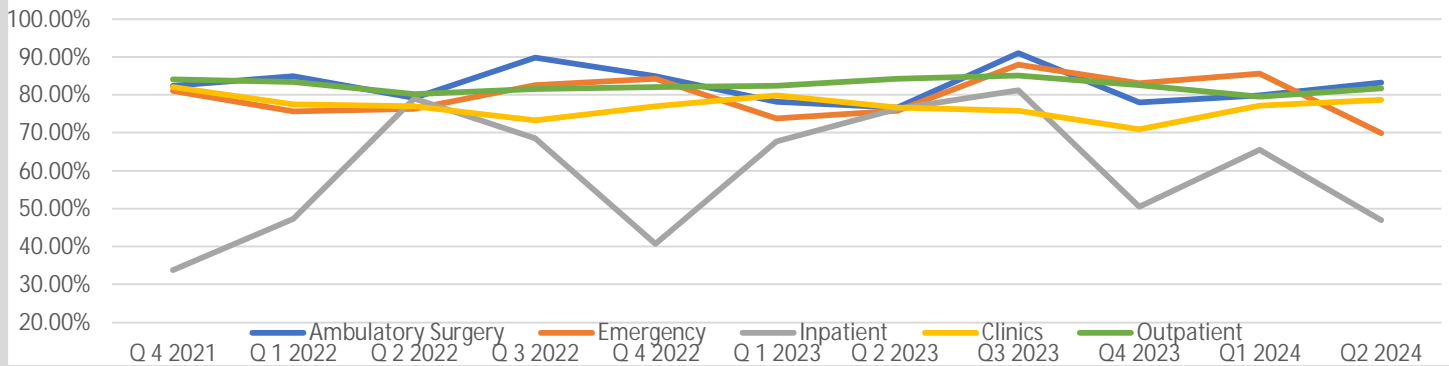


# Patient Satisfaction

Ensure excellence in all aspects of the patient experience across the continuum of care

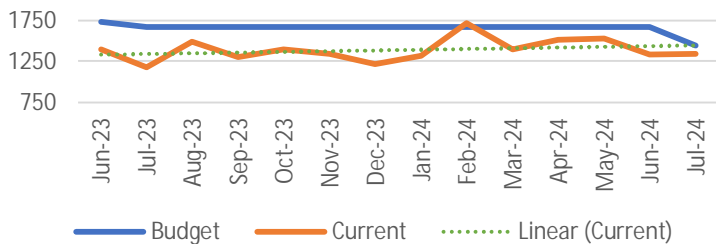
Top Box Patient Satisfaction Scores



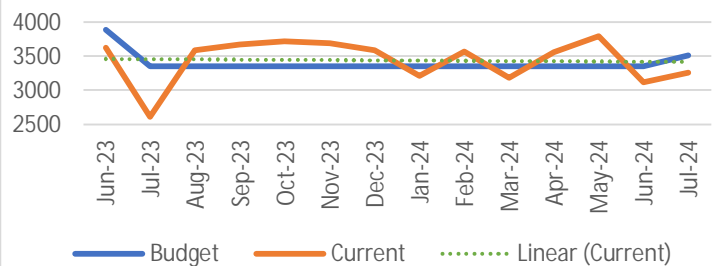
# Growth

Evaluate and support services and projects that meet the needs of the community

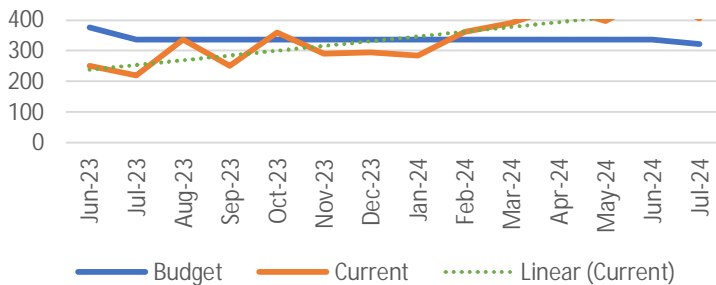
RHC Visits



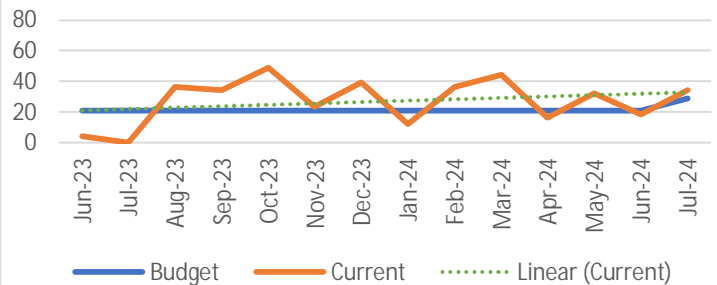
Outpatient Visits



Specialty Clinic Visits

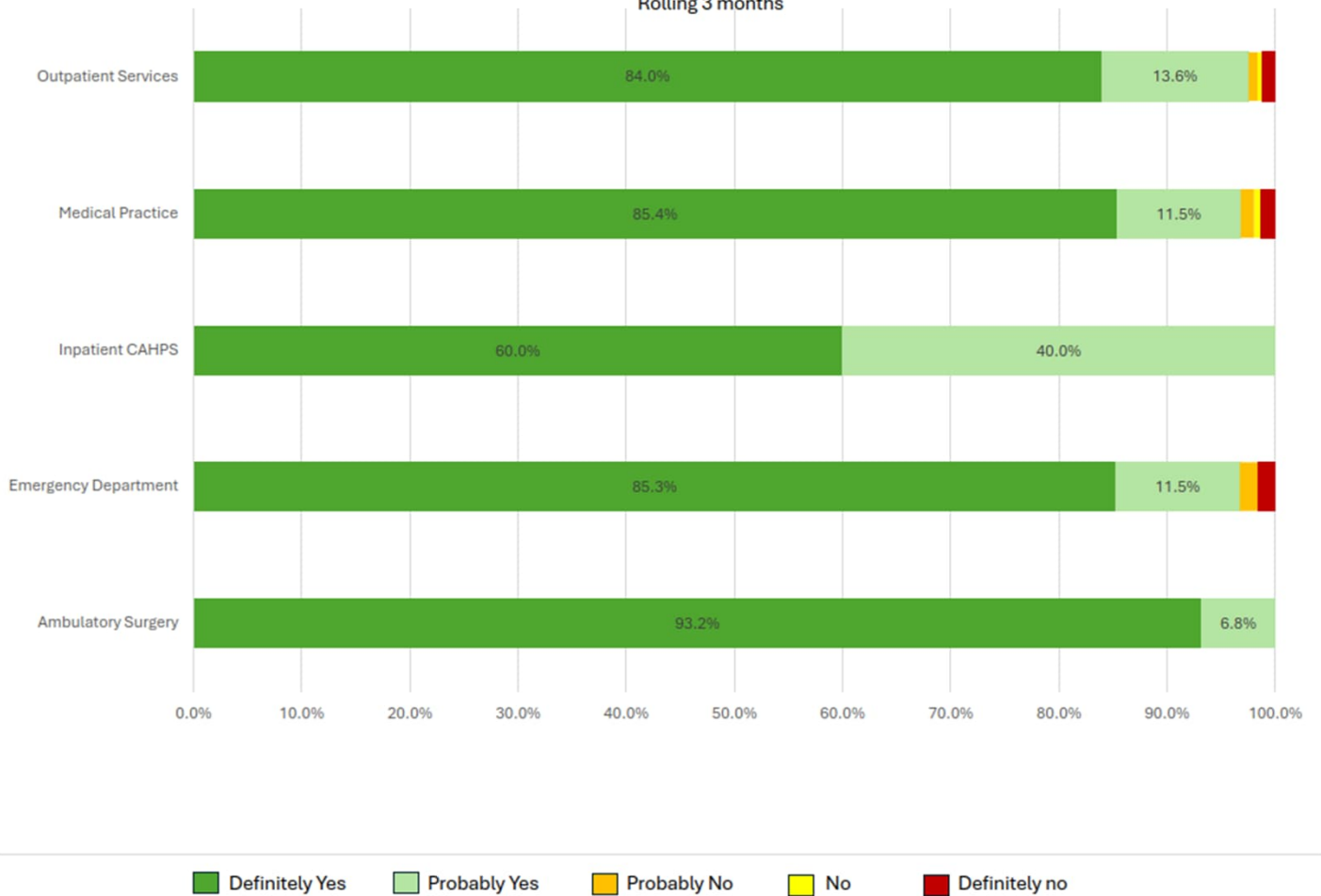


Swing Bed Days



### Likelihood To Recommend- Distribution of Responses

Rolling 3 months



Report ran 9/3/2024

Going to begin reporting the Likelihood to Recommend responses of Press Ganey surveys. This is data that is reported on to Mercy monthly. This information is also distributed to managers by Quality monthly to share with staff.

